



University of Phoenix®
Professional Development

Scrum Master Advanced



Build a better you



Skill-focused



Self-paced



Job-ready



**This course helps prepare you to test for
Professional Scrum Master II, (PSMII)
certification.¹**

¹ This course is not endorsed by Scrum.org.

Course overview

This course is designed for Scrum learners and professionals with a foundation in: Scrum theory, team structure, deliverables, events and artifacts. You'll dive into the value a Scrum Master offers by bringing organizations and teams through change within an Agile framework.

Skills you'll learn

- Successfully apply appropriate coaching strategies
- Support the Product Owner with Scrum strategies and tactics
- Identify metrics that support the empirical process and enable continuous improvement
- Mitigate dependencies and optimize a multi-team workflow





Key topics

- Servant leadership
- Coaching techniques
- Scrum anti-patterns



Course outline

1 of 2

Course Introduction

- Getting Started
- Course Welcome

Module 1 - Building & Maintaining High-Performing Teams

- Introduction
- Building Trust as a Servant Leader
- Comprehension Check #1
- Developing the Scrum Team
- Comprehension Check #2
- Scrum Master as Coach
- Comprehension Check #3
- Retrospectives with Purpose
- Comprehension Check #4
- Summative Assessment

Module 2 - Service to the Product Owner

- Introduction
- A Closer Look at the Product Owner Role
- Comprehension Check #1
- Gaining Team Clarity on the Product
- Comprehension Check #2
- Coaching the Product Owner
- Comprehension Check #3
- Summative Assessment



Course outline

2 of 2

Module 3 - Measurements with Purpose

- Introduction
- Choosing Metrics That Matter
- Comprehension Check #1
- Four Categories of Agile Metrics
- Comprehension Check #2
- Taking Action on the Data
- Comprehension Check #3
- Skills Assessment

Module 4 - Optimizing Flow in a Multi-Team Environment

- Introduction
- Implications for Roles, Events, and Artifacts
- Comprehension Check #1
- Mitigating Dependencies
- Comprehension Check #2
- Skills Assessment



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